

## WARRANTY CERTIFICATE

Our level of commitment and product quality are reflected on the following warranties:

**15-year warranty** against failures due to production defects or decomposition on HDPE and HPL panels. These panels feature maximum stability to ultraviolet radiation, although their coloring could fade slightly over time.

**15-year warranty** in galvanized posts and pieces, lacquered aluminum and anodized, and stainless steel (\*).

**15-year warranty** on the supply of all replacement parts of game equipment counting from the date of sale.

**15-year warranty** on the rottenness of the wood, structural or manufacturing failures (\*\*).

**5-year warranty** on spring breakage, the lacquer of metallic zinc coated posts, lacquered plywood panels, screws and molded plastic parts (except for mobile or mechanic systems).

**5-year warranty** on climbing ropes and against any structural or manufacturing deficiencies.

**5-year warranty** on rotomolded HDPE parts.

**5-year warranty** on color fading of fiber glass and **2-year warranty** on structural or manufacturing defects of fiber glass items.

**2-year warranty** on the rest of the components of the equipment.

The warranty coverage for the damaged parts shall apply if the installation and maintenance has been performed following the instructions and guidelines provided by the company Galopin Playgrounds, SL.

The warranty does not cover normal wear and tear; nor damages caused by vandalism or inappropriate use of the equipment.

The warranty will be canceled in case of modification, intervention or substitution for no original pieces.

For installations that are carried out by GALOPIN PLAYGROUNDS, S.L., the warranty period will begin counting at the moment the installation is completed, although the warranty will not be applied until client has signed documents relating to the completion certificate.

(\*) For equipment installed in coastal areas, less than 200 m. from shore or in direct contact with salt and/or chlorinated water, warranty will not cover defects caused by corrosion.

Equipment that is modified and improved for environments with atmospheric corrosivity, category C4 or higher, will be subject to a 5-year warranty against defects caused by corrosion in metallic parts.

(\*\*) Wood is a living element and therefore reacts to weather conditions such as humidity, sunlight, lack of moisture, frost, etc., leading to the formation of cracks and color changes. Color changes are aesthetic and cracks are admissible as contemplated in section 4.2.7.6 of Standard EN-1176.